



Referral Rewards Club



Terms and Conditions – *yes, every great deal has them...*

Get 1% cashback capped at R15 000 for referring someone to Alumo.

1. Making a Referral is Easy

Our Referral Rewards Club is where the magic happens! You can find it on our website or visit (<https://alumo-rewards.co.za>).

- Submit Referrals Online Only: Referrals sent via email, phone, or WhatsApp can't be tracked and will not be considered.

2. Who Can Participate?

You need to be a registered member of our Referral Rewards Club to refer friends, earn payouts, and track your referrals. – To make a referral, you must already be part of the Alumo family as a customer or an approved referral partner.

3. What Counts as a Successful Referral?

You'll earn 1% cashback, capped at R15 000 based on the total cost of the solar system (excluding VAT). This applies to both rental systems and outright purchases from Alumo.

- Your friend or family member (the referee) has 30 days to claim the offer after you refer them.
- Once they claim the offer, they'll have 60 days to sign a Rent-to-Own or outright purchase agreement with us.
- For you to get your reward, their payment for the system must reflect in Alumo's bank account.

4. A Few Things to Note

- Referrals can't be backdated. If your friend already contacted us, requested a quote, or showed interest in the past, they can't be referred again.
- You can't refer yourself or claim a reward for your own system.
- The referral reward is only for new Alumo customers—existing customers don't qualify.
- To qualify, you must have no outstanding payments with Alumo.
- Your referrals need to pass credit checks and qualify for a **Rent-to-Own** or **outright purchase** agreement.
- Each referral can only accept one offer under this program.
- We might tweak or end the Referral Rewards Program at any time without prior notice. If we do, we're not obligated to pay out rewards for referrals made after the change.

5. We Respect Privacy

Please let your friends or family know you're sharing their details with us. We value their privacy and won't contact them without their consent.

- Only send referral messages to people you know personally, like friends or family.
- To qualify for the referral reward, make sure you:
 - (i) Explain the program to your referrals and get their consent to share their details.
 - (ii) Follow these Terms and Conditions.

6. Your Referral Reward

- The reward applies to the first system your referral contracts with us. Future systems, upgrades, or maintenance don't count for additional payouts.
- If more than one person refers the same friend, the reward goes to the first referrer.
- Your reward will be paid via EFT within 4-6 weeks of meeting all the conditions, including completing the contract and paying the initiation fee.